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THE WATER ACT

(No. 43 of 2016)

AMATSI WATER SERVICES COMPANY LIMITED

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2026/2027

Amatsi Water Services Company Limited (AWASCO) applied to the Water Services Regulatory Board (WASREB) for review of water services tariffs, for the period 2024/2025 to 2026/2027 as per section 72 (1) (b) of the Water Act, 2016. Public consultation on the AWASCO application was carried out in accordance with the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on latest available data, WASREB has determined an upward tariff review for AWASCO is justified in order to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions.

WASREB gives a one (1) month notice to all existing and potential customers of AWASCO that the approved tariffs for the three Financial Years 2024/25, 2025/26, and 2026/27 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff Structure for the period 2024/2025 to 2026/2027

Consumer Categories	Consumption Block	Approved Tariff
	(m ³)	(KSh/M ³)
Domestic/Residential	1-6	90
	7-20	115
	21-50	120
	51-100	125
	101-300	130
	>300	140
Multi-Dwelling Units	Per M3	115
Commercial/Industrial	1-50	120
	51-100	125
	101-300	130
	>300	140
Government/Institutions	1-50	120
	51-100	125
	101-300	130
	>300	140
Public Schools, Colleges and Universities	1-600	120
	601-1200	125
	>1200m ³	135
Unique Consumer Categories	Water Kiosks (Per m ³)	70
	Water Projects (Per m ³)	115

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Sewerage Tariff Structure for the period 2024/2025 to 2026/2027

(a) Consumers with a Water Connection

- (i) Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.
- (ii) Disconnected water accounts shall be charged based on the average of the last three months' sewer charges before the disconnection.

(b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- (i) Single dwelling Domestic unit: KSh. 300 Per Month
- (ii) All other categories: 75% of the volume of water consumed as per the metered source of water.

• 1.3 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2025.

• 1.4 Miscellaneous Charges

- These shall be as follows:

Item/ Service	Charge (KSh.)
Water Deposit	
Category of consumer	
Domestic	2,500
Multi Dwelling Units (MDU - Small); 4-10 units	5,000
Multi Dwelling Units (MDU - Medium); 11-20 units	10,000
Multi Dwelling Units (MDU - Large); > 21 units	20,000
Retail shops less than 10m ³	3,000
Retail shops more than 10m ³	3,500
Bar, restaurants less than 15 m ³	4,000
Bar, restaurants more than 15 m ³	6,000
Hotel less than 150 m ³	12,000
Hotel more than 150 m ³	15,000
Hospitals more than 150 m ³	20,000
Health centres less than 150 m ³	12,000
Schools less than 200 m ³	10,000
Schools and other institutions more than 200 m ³	20,000
Minor construction sites more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000

Item/ Service	Charge (KSh.)
Medium industrial between 200 m3 and 300 m3	50,000
Heavy industries more than 300 m3	100,000
Water Kiosks	5,000
*Customers with only sewer connection to be charged a deposit equivalent to water connection	
Other Charges	
Service	
New water connection fee	2,500
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within WSP Service Area for all consumers
Sale of water Per M3 at bowing point (own tanker)	115
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	2,500
Sewer Connection- Commercial, Government, schools, Universities and Colleges	5,000
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee (At mains)	15,000
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of the illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities and Colleges	30,000
Self-reconnection after cut off for non-payment	5,000 and billing to be backdated from date of cut off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Analysis of Cost Structure

Below is the summary of the projected Annual cost structure that makes up the total costs to be incurred by AWASCO during the tariff period:

	2022/23	2023/24	2024/25	2025/26	2026/27
Operations	95,996,359	126,222,726	146,286,056	169,940,096	199,415,599
Maintenance	6,688,010	7,455,000	10,950,000	14,350,000	18,350,000
Regulatory Levy	2,191,445	5,999,146	9,820,098	11,746,509	13,774,027
Total O&M Costs	104,875,814	139,676,873	167,056,154	196,036,605	231,539,626
Investment Costs	-	6,690,000	31,913,150	35,940,000	39,590,000
Debt Repayment	-	912,546	1,825,092	1,825,092	2,737,638
Total Costs	104,875,814	147,279,419	200,794,396	233,801,697	273,867,264
Total Billing (KSh.)	60,430,536	149,978,656	245,502,443	293,662,715	344,350,669
Collection Efficiency (%)	80%	82%	84%	86%	88%
Projected Revenue	48,344,429	122,982,498	206,222,052	252,549,935	303,028,589
Total Cost Coverage	46%	84%	103%	108%	111%

3.0 Conditions attached to the tariff approval.

The conditions attached to this approval which shall form part of the license conditions of AWASCO are:

(i) Service Delivery Conditions attached to the Tariff

Target	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027
Water Coverage (%)	20%	23%	26%	29%	32%
Water quality standards (%)	100% Compliance with Standards				
Personnel Expenditure as % of O&M	34%	30%	26%	24%	21%
Non-Revenue Water	42%	40%	38%	36%	34%
Hours of Supply (Hrs.)	14	15	15	16	16
Staff per 1000 connections	13	9	7	6	5
Maintenance Expenditure as % of O&M	6%	5%	7%	7%	8%
Metering ratio (%)	72%	100%	100%	100%	100%
Collection Efficiency (%)	80%	82%	84%	86%	88%
Resale at Kiosk	KSh. 5.00 per 20l Jerry Can				

(ii) Annual budgets: The WSP shall adhere to the budgetary levels set in the tariff.

- (iii) Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB
- (iv) Reporting: The utility shall submit to WASREB a quarterly performance report in the format provided
- (v) Metering: AWASCO shall progressively enhance the metering ratio to attain 100% as per condition 3 (i) above
- (vi) Creation of distinct water and sewer cost centres: AWASCO will ensure it creates separate water and sewer cost centres and maintains distinct records of operations of the two centres.
- (vii) Investments: The utility shall undertake the investments in Table 1:

Table 1: Investments

A	Metering	Target Area/ Location	Item Description	Unit	Qty	Unit Cost (KSh.)	2024/2025	2025/2026	2026/2027
	ii		Single jet co-polymer 15mm R200	No	1500	1,500	2,250,000		
	iii		Single Jet Copolymer 15mm meters	No	2000	5,000		10,000,000	
	iv		Single Jet Copolymer 15mm meters	No	4000	5,500			22,000,000
							2,250,000	10,000,000	22,000,000
B	Water Network Extension								
	i	Sosian Water Supply	Last Mile Connectivity (50 No. Water connection for Tigoi Zone, and 100 No. Water Connections for Nyang'ori Zone)				1,863,750		
	ii	Vihiga Water Supply	Last Mile Connectivity (70 No. Water connection for Maragoli Ward-Vihiga/Majengo Zone)				1,034,050		
	iii	Mbale Water Supply (Mbale East and West)	Last Mile Connectivity (75 No. Water connection for Wamuluma/Walugaga Mbale East Zone, and 100 No. Water Connections for Lyadyuwa Ward Mbale West Zone)				2,224,450		
	iv	Mbale Water Supply (Chavakali East and West)	Last Mile Connectivity (90 No. Water connection for Chavakali East Zone, and 100 No. Water Connections for Chavakali West Zone)				2,656,600		
	v	Kaimosi Water Supply (Shamakhoko and Mago)	Last Mile Connectivity (100 No. Water connection for Shamakhoko Zone, and 75 No. Water Connections for Mago Zone)				2,085,700		
	vi	Kaimosi Water Supply (Complex and Maganda)	Last Mile Connectivity (60 No. Water connection for Muhundu Ward/Maganda Zone, and 85 No. Water Connections for Complex/Jeptulu Zone)				1,918,000		
	vii	Maseno Water Supply (Kima and Ebulonga)	Last Mile Connectivity (120 No. Water connection for Wemilabi Ward/Kima Zone, and 130 No. Water Connections for Ebulonga Ward/Ebulonga Zone)				2,996,400		
	viii	Maseno Water	Last Mile Connectivity (150 No. Water				2,774,000		